

SUMMARY OF WASTE PRO **SERVICE RESTORATION PLAN**

1. Waste Pro's recent reductions in service have resulted from staffing shortages (particularly drivers) related to the COVID 19 pandemic.

2. Until further notice, garbage and recycling will be picked up once per week on Thursdays. Monday garbage pickup will be cancelled until full services can be restored.

3. If drivers cannot complete a garbage or recycling pickup route on a scheduled day, they are instructed to return to the point they last left off on the next day and complete the route.

4. Yard waste pickups will continue weekly on Wednesday. If a Wednesday pickup is missed, Waste Pro will try to get to the missed pickups as soon as possible.

5. Waste Pro intends for the reduction in services to be for as short a duration as is practical.

6. Waste Pro has an automated calling system that can be used to notify customers of short-term changes in service, such as an scheduled pickup that will be missed. St. Lucie Village officials will be added to this call list and we will pass the information along to residents as we get it via our email list. If individual customers want to receive the automated calls, they can call Waste Pro at 772-595-9390 and have their phone numbers added to the automated call system.